

## Statement of Deficiencies

### 8817-A: Administrative File

Not Met

#### Findings/Corrections

8817 A. 7. The Provider's administrative file failed to include a current comprehensive general business insurance policy or policies in an amount adequate to cover all foreseeable occurrences, personal or professional negligence, malpractice or misconduct by facility owners or employees, injuries received by any resident while being transported by facility staff or third-party contractors, and injuries sustained by any resident while in the facility without limitations or exclusions of any kind.

ALTHOUGH PROVIDER HAS AN INSURANCE POLICY, THEY DO NOT HAVE COVERAGE FOR MEDICAL EXPENSES FOR INJURIES SUSTAINED BY ANY RESIDENT WHILE IN THE FACILITY OR IN THE FACILITY VEHICLE. THE INSURANCE AGENT TOLD ME THERE IS NO SUCH COVERAGE AND NO INSURANCE AGENCY CAN PROVIDE THIS. HE SAID THIS PROVIDER HAS COVERAGE FOR ALL OTHER PERSONS WHO ARE INJURED WHILE IN THE FACILITY BUT NOT FOR THE RESIDENTS.

### 8821-B: Resident Association

Not Met

#### Findings/Corrections

8821 B. The Provider failed to provide a formal process and structure by which residents, in representative groups and/or as a whole, were given the opportunity to advise the director regarding resident services and life at the facility. Residents' requests, concerns or suggestions presented through the resident association failed to be addressed by the director within a reasonable time frame, as necessitated by the concern, request or suggestion. THERE WERE MINUTES OF THE MEETINGS HOWEVER, THERE WAS NO DOCUMENTATION THAT THE DIRECTOR ADDRESSED REQUESTS, CONCERNS OR SUGGESTIONS MADE BY THE ASSOCIATION.

### 8827-A: Assessment, Service Coordination and Monitoring

Not Met

#### Findings/Corrections

8827 A. 4. (b.) The service plan failed to include:

b. the scope, frequency, and duration of services and monitoring that will be provided to meet the resident's needs CARE PLANS MENTION BATHING AND LAUNDRY SERVICES TO BE PROVIDED BUT THEY DO NOT ADDRESS FREQUENCY AND DURATION OF THE SERVICES.

### 8827-C,D: Medications and Health Related Services

Not Met

#### Findings/Corrections

8827 C. 3. (a.-e.) Assistance with self-administration of medications failed to be limited to the following:

- a. The resident may be reminded to take his/her medications.
- b. The medication regimen, as indicated on the container may be read to the resident.
- c. The dosage may be checked according to the container label.
- d. The staff may open the medicine container (i.e., bottle, mediset, blister pak, etc.), if the resident lacks the ability to open the container.
- e. The resident may be physically assisted in pouring or otherwise taking medications, so long as the resident is cognitive of what the medication is, what is for and the need for the medication.

DURING THE MORNING OBSERVATION OF MEDICATION ASSISTANCE FOUR RESIDENTS WERE OBSERVED. TWO RESIDENTS COULD NOT STATE WHAT THE MEDICINE WAS, WHAT IT IS FOR AND WHY THEY ARE TAKING IT. FOR BOTH RESIDENTS, THE STAFF OPENED THE BOTTLES OF MEDICINE AND POURED THE PILLS INTO THE RESIDENTS HANDS.

FOR THE NOON OBSERVATION THE SAME TWO RESIDENTS WERE OBSERVED(AFTER STAFF WAS INFORMED OF THE ABOVE) ONE RESIDENT WAS HANDED HER BOTTLE OF MEDICINE AND SHE WAS ABLE TO OPEN THE BOTTLE AND TAKE HER PILLS. THE SECOND RESIDENT WAS HANDED A BOTTLE THAT HAD BEEN OPENED BY STAFF. SHE WAS ABLE TO TAKE THE PILL FROM THE BOTTLE AND TAKE THE PILL.

### 8827-G: Menus

Not Met

#### Findings/Corrections

8827 G. 2. The Provider failed to furnish medically prescribed diets to residents for which it contracted either in the contract or in the service plan. Menus for medically prescribed diets failed to be planned or approved by a registered licensed dietitian. PROVIDER IS ABLE TO PREPARE A VARIETY OF SPECIAL DIETS. HOWEVER THERE WERE ORDERS FROM THE RESIDENTS PHYSICIANS REQUESTING DIETS THAT WERE NOT PROVIDED BY THE PROVIDER. IE 1400 CALORIE DIET, BLAND DIET, LOW SALT